

Registering for an ECOMP Account

Before you can use ECOMP as an injured worker or claimant, you must first register and create an ECOMP account. By doing so, this places you in control of your claim. You can view your case details, the parties to your claim, and other basic information via the ECOMP Dashboard provided to injured workers.

To register, click the "Register" link on the ECOMP home page at <https://dlhwc.dol.gov/>.

First, enter your name, telephone number, and email address. This email address will be used to send notifications to you about your workers' compensation claim file in ECOMP.

After entering your email address, enter your date of birth and home address. You must also enter your social security number (SSN) and confirm it by entering it a second time.

Next, choose a password, which must be a minimum of 8 characters and contain at least one upper case letter, one lower case letter, one number, and one special character. You will need to confirm it by entering it a second time. You will need to use this password, along with your email address, to sign into ECOMP.

When you have entered all information, click CREATE ACCOUNT. ECOMP will now send a message to your email address asking you to confirm your ECOMP account registration. Click on the link within the email message to confirm your account and complete the registration process. You will then be taken to ECOMP and a message will be displayed confirming that your account has been created. After clicking OK, you may then sign into ECOMP using your email address and ECOMP password.

After signing in for the first time, the Rules of Behavior will be displayed. Read the Rules of Behavior and acknowledge your agreement to the terms. Once the box is checked, click Next. You will now be asked to verify your identity on the Identity Verification page. You will then be taken to your Employee Dashboard.

Your Employee Dashboard will now be displayed. A message at the top will indicate that your identity has been successfully verified.